

You've experienced a huge set-back through no fault of your own. We want to help restore your life to what it was before the storm. You're strong and resilient, but we're your neighbors here to lend a hand if you want it.

Case Management Q&A

When should I engage a case manager?

Case managers are very helpful to people who have significant or multiple needs. They can coordinate resources and services and will also walk through insurance and government assistance processes.

How do I engage a case manager?

You will find information about case management agencies at HelpFinder.org when you search for needs such as food, household items, home repair, housing, transportation, etc.

Is it safe?

Buckner, Catholic Charities, North Dallas Shared Ministries, and Network of Community Ministries are trusted nonprofits that exist to help. They will not share your information with law enforcement or immigration authorities.

How will they help?

Your case manager will assess your needs. They might know of some things you don't even realize you need, and they have access to multiple organizations who want to help you recover from the storm in tact. They can help meet basic needs such as food and shelter and more complex needs such as home repair, vehicle-related issues, job placement, and more. They will also advocate for you throughout the insurance and government assistance processes (if needed). They will not try to force help on you that you don't want, and they will not refer you to any organizations you don't want them to.

Visit www.HelpFinder.org to search for programs.

Visit www.unitethechurch.org/tornado if you want to help. We're recruiting volunteers and offering training.

